

# Lennox Pulse Heating Furnace Safety Notice

Lennox Industries Inc., the maker of Lennox Pulse furnaces, announced it has set up a free program to inspect Lennox furnaces installed from 1982 to 1999 to check for carbon monoxide leaks.

According to Bob Schjerven, president and chief operating officer for Lennox, dealers have recently reported increased instances of corrosion in some Pulse furnace heat exchangers in units installed before 1990.

As part of the inspection program, Lennox will provide a free AIM Safety carbon monoxide detector.

The company urges owners of Lennox Pulse furnaces installed between 1982 and 1999 to schedule a furnace and safety check with an independent Lennox dealer by calling 800-537-4341.

The Inspection is free, but if the furnace has to be cleaned in order to be inspected, the customer could be charged for the cleaning.

To identify a Pulse furnace, look for its name on the door. If the unit is a Pulse 21 furnace, it was manufactured after 1990 and is not part of the inspection program.

For those with Lennox furnaces without the Pulse 21 name, the next step is to remove the front door and look for the name tag. These tags are usually placed on the inside cabinet wall on the left side of the furnace.

Locate the model number on the tag (either G14 or GSR14 followed by a series of numbers and letters) and the serial number on a tag below the name tag. Homeowners who call the 800 number with the information will be told if their furnace is eligible for this inspection program.

The inspection program runs through July 1, 1999. If the warranted heat exchanger needs replacing, Lennox will provide a new heat exchanger at no cost to the owner. Labor costs for replacement parts are not part of the Pulse furnace warranty.

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