

## SERVICE INFORMATION

Unitary Products Group 5005 York Drive Norman, OK 73069 1/877-874-7378

**DATE:** April 3, 2006 **ST-009-06** 

TO: All Coleman Evcon Distributors
All Field Service Supervisors

**SUBJECT**: FC9\* & G\*9\* Furnace Condensate Gaskets Splitting and Leaking

All 40" 90% furnace models currently have a gap in between the two halves of the condensate pan. This gap can allow the pan gasket to split and leak if the screws securing the pan are significantly over-tightened.



To prevent this from occurring an insert/filler was developed constructed of the same Red RTV silicone material as the gasket that fills this gap. Production gaskets have now been changed to add this insert and re-designed gasket.

The insert cannot be ordered separately and will not work with the old style gaskets.

For replacement, the complete Gasket Kit listed below, needs to be ordered which includes the insert and new pan gasket.

The Gasket Kits also contain the fiber gaskets needed as well.

Note: Configuration and Cabinet Width

#### Upflow

14.5" S1-373-23784-001 17.5" S1-373-23784-002 21.0" S1-373-23784-003 24.5" S1-373-23784-004

## Downflow/Horizontal

14.5" S1-373-23784-005 17.5" S1-373-23784-006 21.0" S1-373-23784-007 24.5" S1-373-23784-008

These kits are currently available from Source 1.

Regards,

#### Ron Butcher

Ron Butcher Field Service Supervisor

# Robert Cabrera

Robert Cabrera Director, UPG Residential Furnace Engineering

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